



904 Hwy 64
Alban, Ontario
Canada P0M1A0
www.rdhminingequipment.com

RDH Mining Equipment Quality Policy and Mission Statement:

“to be a world class OEM of heavy duty mining and construction equipment and to achieve success through a shared commitment to meet or exceed our customer’s expectations through teamwork, continuous improvement, and innovation. To achieve our mission, it is essential that we focus on quality in everything we do throughout our organization”.

RDH Mining Equipment Ltd. is committed to continually improving processes to improve customer satisfaction by focusing on customer requirements for the design, manufacture, service, and distribution of mining equipment that enhances operator safety, increases production, and reduces operating and maintenance costs.

We are committed to enhancing customer satisfaction and continual improvements as per the context of the organization and support its strategic direction through our Quality Management systems and performance.

This will be achieved by:

- Continual efforts for process and system improvements and value additions
- Developing innovative products and capabilities that meet global standards/regulations
- Upgrading infrastructure to improve productivity and reduce costs
- Improving employee competence and motivation through education and training
- Working with suppliers for mutual benefits
- Delivering quality products and exceptional customer service

We are also committed to comply with the requirements of ISO 9001:2015 and to continually improve the effectiveness of our Quality Management system for the benefit of our customers, shareholders, employees, and all interested parties.

A handwritten signature in black ink, appearing to read 'K. Fitzsimmons', is written over a horizontal line.

Kevin Fitzsimmons
President
Date: May 11, 2017



CERTIFICATE OF REGISTRATION

This is to certify that

RDH Mining Equipment

904 Hwy 64, Alban, Ontario P0M 1A0 Canada

operates a

Quality Management System

which complies with the requirements of

ISO 9001:2008

for the following scope of registration

The registration covers the quality management system for the design, manufacture, remanufacturing, rental, sales and service of heavy equipment for the mining, construction and forestry industries.

Certificate No.: CERT-0088732
File No.: 005388
Issue Date: June 15, 2015

Original Certification Date: February 1, 2011
Current Certification Date: July 22, 2015
Certificate Expiry Date: July 21, 2018

Chris Jouppi
President,
QMI-SAI Canada Limited

Samer Chaouk
Head of Policy, Risk and Certification



ISO 9001



Registered by:
SAI Global Certification Services Pty Ltd, 680 George St, Level 37-38, Sydney, NSW, 2000, Australia with QMI-SAI Canada Limited, 20 Carlson Court, Suite 200, Toronto, Ontario M9W 7K6 Canada (SAI GLOBAL). This registration is subject to the SAI Global Terms and Conditions for Certification. While all due care and skill was exercised in carrying out this assessment, SAI Global accepts responsibility only for proven negligence. This certificate remains the property of SAI Global and must be returned to them upon request.
To verify that this certificate is current, please refer to the SAI Global On-Line Certification Register: www.qmi-saiglobal.com/qmi_companies/

 **SAI GLOBAL**
INFORM. INSPIRE. IMPROVE.